

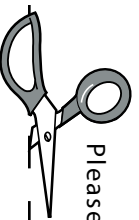


STEPS TO RECEIVE CREDIT

Step 1 — Confirm Eligibility	Eligible Applicants: <ul style="list-style-type: none"> • Must be a Town of High River water utility customer, must show proof of residency and or business license with identification. • Residents within condo associations will be issued credit to their tax account. • Water utility account must be in good standing. • Toilet being installed must be on customer's property within the Town of High River. Non Eligible Applicants: <ul style="list-style-type: none"> • New construction. • Addition of a new bathroom to an existing home (considered new construction). • Replacement of an existing low-flow or dual-flush toilet. • Water utility account in poor standing.
Step 2 — Purchase Toilet(s)	low-flow toilet (\$65 credit per toilet) or Dual-flush toilet (\$90 credit per toilet). Credited rebate(s) do not include GST. Maximum three (3) toilets total per household or business. New toilet(s) must consist of both tank and bowl. Must be a CSA approved 6l or less low-flow or dual-flow toilet. Toilets replaced by plumbers must be itemized on invoice.
Step 3 — Verify Old Toilet(s)	Must provide a picture of the old toilet prior to being removed.
Step 4 — Verify New Toilet(s)	Must provide a picture of the new toilet installed in the same bathroom.
Step 5 — Submit Rebate Application	Complete application form below. Attach original sales receipt for new toilet(s) or copy of original receipt with Town stamp. Include photo of old toilet(s) prior to removal. Include photo of new toilet(s) installed.

Rebate program is in effect as of July 19, 2010. All receipts must be dated on or after July 19, 2010 to receive credit. Toilets purchased prior to July 19, 2010 will NOT be eligible for the rebate program. Rebate will be paid out in form of a credit on applicant's utility bill.

APPLICATION FORM



Please drop off or mail application to: Town of High River, 309B Macleod Trail S.W., High River, AB, T1V 1Z5

Full Name (first, last): _____ Business Name: _____

High River Utility Account: _____ Phone (day): _____

Mailing Address: _____ Postal Code: _____

Installation Address: _____ Postal Code: _____

New Toilet(s) (make/model/name): 1) _____

2) _____

low-flow (\$65) x _____

Dual-flush (\$90) x _____

Applied Credit: \$ _____

Applied credit does not include GST

3) _____

DECLARATION: I declare that I (the undersigned) have removed a 13 or 20 liter toilet and have installed a low-flow (\$65 credit) or dual-flush (\$90 credit) toilet. I understand the Town of High River and or its employees are not responsible for loss, damage, costs or any expenses that may arise from the installation or operation of the replacement toilet(s).

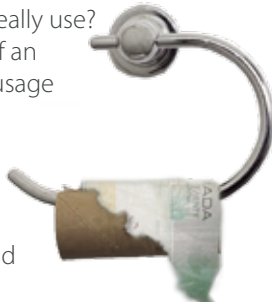
Applicant Signature: _____ Date: _____



One flush isn't that much

How much water can a toilet really use? Studies indicate that 28-30% of an average family of four's water usage is flushed.

The age of your toilet will determine how much water you and your family use, impacting the environment and your wallet.



Manufactured date	Imperial gallons/litres used per flush
pre-1980's	4.4g/20 litres
1980—1990's	2.86g/13 litres
mid 1990's to present	1.32g/6 litres

Don't flush your green, keep it in your jeans

Toilet Flush	4.4g/20l	2.86g/13l	1.32g/6l	.66g/3l
Daily Water Use*	105.6g 480l	68.64g 312l	31.68g 144l	15.84g 72l
Monthly Water Use* (30 days)	3,168g 14,400l	2,059.2g 9,360l	950.4g 4,320l	475.2g 2,160l

*Calculations based on an average family of four, each flushing six times daily.

Based on the new water and wastewater rates effective Sept. 1, 2010** we've calculated approximately how much you're flushing per billing cycle:

Water base service fee (per billing cycle):.....\$17.00
 First 6,000 gallons:\$3.50
 Wastewater base service fee (per billing cycle):\$15.00
 Per 1000 gallons:.....\$7.25

Toilet 4.4g/20l
 Service fees (17.00+15.00).....\$32.00
 (3,168g x 2).....6,336g
 6000 x 3.50\$22.17
 .336 x 4.50\$1.51
 6.336 x 7.25\$45.93
 Total\$101.61

Toilet 2.86g/13l
 Service fees (17.00+15.00).....\$32.00
 (2,059.2 x 2).....4,118.4g
 4.1184 x \$3.50\$14.41
 4.1184 x 7.25\$29.85
 Total\$76.26

Toilet 1.32g/6l
 Service fees (17.00+15.00).....\$32.00
 (950.4 x 2)1,900.8g
 1.9008 x \$3.50\$6.65
 1.9008 x 7.25\$13.78
 Total\$52.43

low-flow, the only way to go

Introduction of the first low-flow toilets in the early 1990s wasn't exactly a swirling success. Early designs had consumers skeptical as they clogged easily and took up to three flushes to get the job done.

Modern day engineering and technology has re-engaged consumers by incorporating gravity or pressure-assisted techniques, surpassing the performance of previous generations.

The most common types of 6-litre toilets***

Gravity—Most common household toilets. The contemporary bowl design improves siphoning action; drawing waste from the bowl, eliminating the need for higher volumes of water.

Vacuum-assist— Fitted with an engineered mechanism in the tank; when flushed it produces a vacuum in the trapway, assisting with the flushing action of the toilet.

Pressure-assist — Most common style of commercially used toilets for its powerful flush. The tank hosts a specialized pressure vessel that traps air. When the toilet is flushed the tank fills with water, using the pressure from the trapped air to forcefully ferry waste from the bowl.

Tip Bucket.—Known for its simplicity and installation versatility, this style of toilet is true to its name. The strategically placed tip bucket fills with water when the lever is pulled, tipping into the tank and draining into the bowl. The benefit of this technology is the absence of internal mechanisms and leaks, minimizing replacement and repair costs.

Dual flush—The introduction of this relatively new technology saves even more water and allows users to select three litres for liquid waste or six litres for something more substantial. The standard tank handle has been replaced with a push-button system indicating the amount of water used when compressed.



Frequently asked questions

Why is the town introducing a toilet replacement program?

The Town of High River is offering conditional rebates on qualifying toilets as an incentive to conserve water usage and wastewater treatment costs. As a resident you'll benefit from the credit applied to your utility bill and will have more control over your water and wastewater costs. Let's not forget the impact you'll have on conserving one of the world's most precious resources.

What do I do with my old toilet?

Discarded toilets may be taken to the local landfill for proper disposal. Contracting services for junk removal may also be a consideration for those who are unable to transport the toilets themselves.

Can I replace just part of my toilet and still be eligible for the credit?

No, both the tank and bowl must be replaced to receive the allocated rebate.

Why can't I collect credit on my GST?

Although it does feel as if the GST is part of the toilet cost it actually isn't. It is a tax levied by the federal government that a municipal government like the town cannot interfere with.

When can I expect to see my credit?

After the application has been processed credit will be applied to the account in the following billing period. For example, if the application is submitted on or before August 19th the credit will be applied to the utility bill dated September 7th. If the rebate application is received after August 19th, it will be processed, and the credit applied to the November 7th utility bill.

I don't have a digital camera. Will the town reimburse the cost of film development?

Applicants are responsible for all costs associated with the application process, installation and operation of the replacement toilet(s). The town will not refund any associated expenses.

** Town of High River Bylaw 4212/2010 Water Conservation

** *(CMHC) Buying a Toilet, www.cmhc.ca

I don't own a camera, how can I complete the application?

Prior to installation of toilet(s). Please contact the town at 403.652.2110. Individual cases will be evaluated at the town's discretion.

I own a condo and don't have an account with the town. How can I receive my credit?

Since the condo association holds the account for the building, suite owners who are on title for the unit will have the credit applied to their property taxes. Credits will be deducted from the total tax amount for the following year.

How long will the rebate(s) be available?

There is no deadline to apply for a rebate. The program will be accessible to residents until a program review concludes the program.

Can I install the new toilet myself or do I have to hire a plumber?

You may install the new toilet yourself or you can hire a licensed plumber/contractor to perform the work. If you choose to hire a plumber/contractor please have them itemize the replaced toilets on the invoice.

Resources for more information

To learn more about low-flow toilets and water conservation please visit the following websites:

Other municipal programs:

Airdrie:
www.airdrie.ca/environmental_services/water.

Lethbridge:
www.lethbridge.ca/home/Search+Result.htm

Nature Canada

www.naturecanada.ca

Environment Canada

www.ec.gc.ca/eau-water

Canadian Mortgage and Housing Corporation

www.cmhc.ca (toilet rebate)

Canadian Water and Wastewater Association

www.cwwa.ca

